



Satisfied customers – the best proof!

E>ONE receives glowing reviews from home users for effectiveness and safety.

Over 17,000 customers (out of a total of 40,000 private users) were asked to give their opinion in an e-mail survey. The survey included questions about safety, comfort of use, use results, customer service, and ordering and shipping processing. E-SWIN, as a manufacturer of medical devices, has been applying the quality standards necessary for its ISO certification for many years now.

E>One was designed over 10 years ago as the first hair removal device for private users and remains the only one available worldwide. E>One combines the advantage of professional technologies with the comfort of home use in a quiet environment.

Nowadays as before, E>One stands out due to its highest possible medical safety and quality standards. The unique, attractive product design also turns (almost) every device sold into a multi-user device – a must-have accessory for lastingly smooth and neat skin. E>One is now used on average by 2-3 persons in one household.

High customer satisfaction

Quality and safety above all!

83 %

of users are satisfied with the effectiveness of E>ONE.

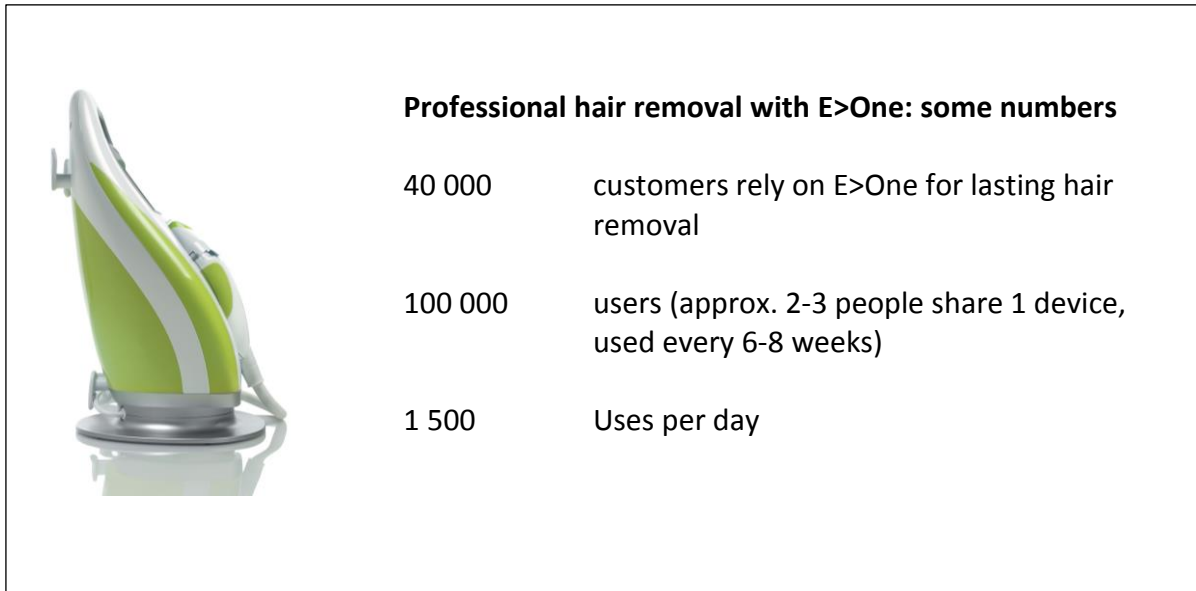
95 %

of users are satisfied with safeness of use

>> out of the total E-One customer survey



In 2018, users gave even better reviews than the year before. A yearly customer survey is conducted online for all private E>ONE users. These are mainly female users (80 %) over 30, who have already tried various hair removal methods. 78 % of customers have been using E>ONE for more than three years.



“The direct feedback from our customers helps us continually refine our standards and react to current customer requirements” Petra BRUCKMÜLLER (president of the E-SWIN corporate group since April 2018).